

FURNITURE & HOUSEHOLD GOODS

GETTING STARTED

To sign up, you'll need to create a free uShip account by following these steps:

- Create your uShip account by selecting your RSA membership type below:
 - » [RS Basic Members](#)
 - » [RS Premium Members](#)
 - » [PackageHub Members](#)
- On the registration page, select “Business Shipper” and fill in the required information.
- Review and accept uShip’s terms and conditions
- Check your inbox for an account verification email and click the link to activate your account.
- Once your account is activated, you will receive an email from uShip within one business day with a link to your shipping portal that you can use to price, book, and ship.

PRO TIP *Bookmark your store portal for easy access in the future.*

- Create your uShip account by selecting your RSA membership type below:
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HOW TO LIST A HOUSEHOLD GOODS SHIPMENT

From your store shipping portal, choose “**Furniture**” or “**Recreational**” to initiate the listing process. Provide precise dimensions and accurate pickup and delivery info to generate an instant shipping estimate. This price includes blanket-wrap service at pickup, plus room-of-choice placement and debris removal at delivery.

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uShip GETTING STARTED ▾ SHIP NOW FIND SHIPMENTS FOR CARRIERS FOR BUSINESS SIGN IN JOIN

WELCOME TO THE IN-HOME DELIVERY PORTAL LET'S START SHIPPING!

Unlock uShip's network of feedback-rated carriers for the room-of-choice, blanket-wrap service buyers expect today

LIST YOUR SHIPMENT

ITEM NAME AND ORDER NUMBER

LENGTH	WIDTH	HEIGHT	UNIT
<input type="text"/>	<input type="text"/>	<input type="text"/>	in ▾
WEIGHT	UNIT	QUANTITY	
<input type="text"/>	lbs ▾	1	

[+ Add Another Item](#)

PICKUP ZIP

DELIVERY ZIP

ABOUT YOUR SHIPPING ESTIMATE:

uShip In-Home Delivery pricing includes blanket-wrap service and room-of-choice delivery from a network of first-to-final mile carriers. This is an automatically generated estimate based on the average price paid by other shippers for comparable shipments.

Note: This estimate does not include assembly or debris removal. Within the listing, note the need for such services. These may increase the shipping price.

SHIPPING ESTIMATE

Please complete all fields above to see pricing

\$--

uShip Service Charge: \$--
Total Cost to Customer: \$--

[Ship It Now](#)

INCLUDE PACKING

If using boxes, crates, or pallets, be sure to include them in your total measurements.

Have additional questions?

Contact Us
1-800-698-7447
or
support@uship.com

Want to add shipping protection?

Click [here](#) to learn more.

Your listing will be a uShip Name Your Price listing where the carriers can assess your shipment and whether they can move it at the rate provided. If you aren't getting much traction, you may want to increase the rate. To do this, access your listing and select **"Raise Your Price"** and follow prompts to adjust price as desired.

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MY SHIPMENTS [SHIP](#)JACE D. ▾HELP

Couches

Household Goods > Furniture

Active | Booked | Dispatched | Picked Up | Delivered | Archived

Your shipment is now listed on uShip with an offer price of \$660.00

We will notify you when a service provider accepts your offer price, or if there are questions about your shipment. You'll have **24 hours or less** to book when a service providers accepts your price.

[Confirm](#) your exact street addresses.

[Download uShip Mobile](#) for the simplest way to manage your shipment.

[Raise your price](#)
[Edit Details](#)
[Delete](#)
[More](#)

Shipment Listing Information

Origin, Destination, & Route Information

Shipment Title: Couches
Shipment ID: 170458750
Customer: Jace D.
Date Listed: 5/31/2023 12:14 PM CST
Ends: 10d 11h
6/10/2023 11:59 PM CST
Offer: \$660
of Quotes: 0
Auction Goods: No



Origin
Austin, Texas 78704
Residence / Home Business
Pickup: 6/3/2023 to 6/10/2023

Route
Est. Distance: 2,215 mi | 35 hours, 27 minutes

Destination
Portland, Oregon 97214
Residence / Home Business
Delivery: 6/10/2023 to 6/24/2023

Shipment Pictures



Household Goods > Furniture [Click on 🚩 to report a uShip rules violation](#)

Couches

Total furniture items: 1	Total Weight: 225 lbs Palletized: No	Crated: No Stackable: No
---------------------------------	------------------------------------------------	-------------------------------------------

Item 1: Couches **Quantity:** 1
Dimensions: L: 4 ft 2 in. W: 4 ft 2 in. H: 4 ft 2 in.
Weight: 225 lbs

Accepted Service Types: Blanket Wrap

Questions about this shipment [Click on 🚩 to report a uShip rules violation](#)

- There are currently no questions about this shipment -

[HOW IT WORKS](#) [COMPANY](#) [CAREERS](#) [PRESS](#) [BLOG](#)



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Name Your Price
Raise your price to book your shipment faster.

Low acceptance rate: 40% (\$217) | 50% | 60% | 70% | 80% | 90% (High acceptance rate: \$847)

Your Price: \$ 660

Update

Likely
76% est. accepted rate
2-3 days avg. to match

*If a carrier does not accept your price, you can increase it as often as you like.

Cancel

HOW TO CHOOSE A CARRIER

uShip takes transparency seriously. That's why every carriers' profile page on uShip includes star ratings, reviews, photos, and service history to give you the confidence to book on behalf of your customers. Before booking with a carrier, be sure to assess the following:

- **Experience and Ratings:** Look for transporters with a solid shipping history and positive feedback from previous customers.
- **Services Offered:** Ensure the carrier has the proper equipment and offers the service level your customer expects (e.g. white glove, enclosed transport, etc.)
- **Overall Value:** Don't be tempted to go with the lowest price. Assess the overall value of a transporter's services, including support and reliability.
- **Customer Feedback:** Examine each carrier's customer reviews, ratings, and cancellation rates to get a sense of what you're signing up for.
- **Q&A:** You may get some questions directly from carriers via your listing. Feel free to use this tool to negotiate and communicate around the delivery and pricing. Do not share any personal information in the Q&A.

PRO TIP *Fill out a bill of lading for your shipment - uShip provides a standard bill of lading (BOL) to be used on any shipment. Additionally, some carriers will have their own BOL to fill out. The BOL is standard and helps hold the carrier accountable for the shipment while in transit.*

HOW TO BOOK A HOUSEHOLD GOODS SHIPMENT

You'll be notified when a carrier accepts your shipment at its current Name Your Price rate. This does not mean you are booked with this carrier. At this point, you can review the carrier profile of the provider who accepted the rate before booking. When you're ready, select **"Accept"** for the carrier you want to deliver.

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WHAT TO EXPECT AFTER BOOKING YOUR DELIVERY

Once you've successfully booked a shipment, all of the details you'll need to get started will be located within your Booking Confirmation page. To get here, click on the shipment from your Booking Confirmation email, or log in and select the shipment from your My Shipments page.

Here, you'll also be able to click Track Shipment to see the progress of your delivery. This option is available after pickup, and is only available when booking with carriers who've opted into location sharing.

You'll want to be able to contact your service provider. We provide the name, phone number, and email address in the top right corner of the page. Reach out to clarify details and determine a plan for staying in touch throughout the course of the shipment. [Learn More](#).

FREQUENTLY ASKED QUESTIONS

HOW DO I SIGN UP?

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WHY SHOULD I USE USHIP INSTEAD OF GOING THROUGH A BROKER?

uShip offers a competitive marketplace where you can find cost-effective shipping solutions from a vast network of transporters, all in one place. That means you don't have to call around for multiple quotes to find the best deal. uShip's platform also provides transparent, competitive pricing, and a user-friendly experience, making it a convenient choice for RSA Members.

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FREQUENTLY ASKED QUESTIONS

HOW DO I ACTIVATE MY USHIP ACCOUNT?

After signing up, check your inbox for an email verification link. Click the link to activate your account. If you don't see the email, be sure to check your spam or junk folder.

I DIDN'T GET AN EMAIL AFTER I SIGNED UP. WHAT SHOULD I DO?

If you didn't receive the activation email, be sure to check your spam folder. If you still can't find it, please contact [uShip Customer Support](#) for more help.

THE SIGN-UP PROCESS WON'T ACCEPT MY EMAIL ADDRESS, AND I GET AN ERROR MESSAGE THAT THE ACCOUNT ALREADY EXISTS.

The most common registration problem is using an email address that's invalid or already in use. In most cases, this means you already have an account. If you come across this error, reset your password by sending a request to your email address.

If you still cannot register for an account, please contact [uShip Customer Support](#) for assistance.

HOW DO I DETERMINE SHIPPING COSTS?

From your store shipping portal, choose "Furniture" or "Recreational" to initiate the listing process. Provide precise dimensions and accurate pickup and delivery info to generate an instant shipping estimate. This price includes blanket-wrap service at pickup, plus room-of-choice placement and debris removal at delivery.

DO ITEMS NEED TO BE PICKED UP AT MY STORE?

Nope! Most shipments involve picking up an item from your customer's location and delivering it directly to their preferred destination. Discuss the best pickup and delivery locations with your customer before creating a listing.

HOW DO I PREPARE HOUSEHOLD GOODS FOR SHIPPING AND HOME DELIVERY?

When shipping household goods, like furniture, appliances, or sporting equipment, have your customer disassemble items when possible and keep screws and small parts in a plastic bag taped to the item. When shipping household goods with uShip, blanket wrapping is included in your shipping price, which means the transporter will wrap and package items for you. This price will also include room of choice delivery and debris removal.

When listing your household goods, make sure to include the dimensions as requested in the listing form and photos to show the item and the condition it's in. This helps the carriers to accurately assess and plan the best and safest way to move your shipment.

IS THERE A MONTHLY FEE?

No, there is no monthly fee for RSA members.

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FREQUENTLY ASKED QUESTIONS

HOW DOES PAYMENT WORK WITH A PROVIDER?

- uShip Payments allows you to pay for your shipment in full upon booking through our secure payments processor.
- Keep in mind that further action is required upon delivery in order for your payment to be released to your service provider. Once your shipment is booked, the Release Payment option will become available on the Payments section of your Booking Confirmation page. You must click this in order to complete the transaction.
- Once you click Release Payment, we'll prompt you to indicate that the shipment has been received and that you understand the payment release cannot be reversed. To continue with your payment release, check the box, and then click Release Payment.
- Once you've released your Payment Code, your transaction is complete.

WHAT IF I NEED TO CANCEL A SHIPMENT?

- If your shipment hasn't been picked up and you need to cancel, sign into your account and click on My Shipments. Then find your shipment under the Assigned tab, and select Cancel from the drop down menu on the right side of the page. Make sure to thoroughly read through the information provided to ensure you fully understand the process. You'll be asked to choose a cancellation reason, leave a detailed explanation, and submit your cancellation request.
- Your service provider will have the opportunity to respond to the request, leave comments, and complete the cancellation. If there's a disagreement, your service provider could end up disputing the cancellation. This option should only be used if the shipment has already been picked up or if both parties agree that it will be picked up. If a cancellation is disputed, uShip will contact both parties to see if an arrangement can be made to complete the shipment. Depending on the responses we receive, we'll either void or complete the cancellation.
- Once the cancellation is completed, you'll receive a full refund.

DO YOU SHIP TO EUROPE OR OTHER INTERNATIONAL DESTINATIONS?

Depending on your shipping destination, uShip can be a good option for finding and connecting with international transporters. [Visit this page](#) to learn more about international shipping with uShip.

HOW DO I COMPLETE CUSTOMER PAPERWORK FOR A DELIVERY TO CANADA?

For shipments to Canada, your customer may need to complete customs paperwork. If you're unsure, contact [uShip Customer Support](#) for help.

DO I GET A DISCOUNT?

All RSA Members qualify for discounted uShip shipping rates, which can vary depending on what you're shipping and how often. Please contact us to see which discounts you qualify for.

USHIP HELP CENTER

Check out our [uShip Help Center](#) - Get answers to your shipping questions and access uShip's world-class support team.