

# PackageHub Connect 2D Barcode Scanners

To be PackageHub Connect compliant, you must have a 2D Barcode scanner. Only the specific models listed below are officially supported.

- Honeywell 1472G
- Honeywell MK7580
- Honeywell 1400G2D
- DataLogic Quickscan QD2590
- POS-X ION 2D Bluetooth

Supported 2-D Barcode scanners are available at [TechShed, Formerly Olson & Ives](#).

## Troubleshooting

For many tracking numbers to be scanned correctly, the barcode scanner may need to be programmed to capture the full tracking number, which might not be visible on the label. Many shipping labels include additional numbers that are not legible to the human eye but contain crucial information necessary when scanning packages. Also, the barcode scanner must be programmed to include a carriage return at the end of each scan. This effectively acts as the 'enter' key after scanning. Most scanners using a factory default configuration meet the above requirements.

Note: Some inexpensive 2D scanners have problems reading a 1D (linear) barcode after scanning a 2D barcode.

[PostalMate Supported Scanner Troubleshooting](#)