



LTL Freight Shipping Education Program

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Residential shipping tips

When shipping to residential addresses, there are some important things to keep in mind to ensure a smooth delivery:

- Note any special equipment that is needed (such as liftgate service) or any specific handling instructions. Read about liftgate service [here](#)
- Provide accurate dimensions and weight of the freight
- Include accurate contact information (name of consignee, phone number and exact physical address)
- Confirm with the consignee that an adult 18 years or older will be home to accept the item
- Identify any low-hanging branches, narrow or gravel driveways, or steps that would prevent the driver from performing the delivery in a 28-foot trailer
- If inside delivery is requested, make sure the freight dimensions do not exceed the doorway opening dimensions
- For inside delivery, ensure the delivery location is clear of any obstructions
- Note any special requirements (gate codes, etc.) and any parking restrictions



Proper planning makes for successful residential deliveries

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Contact us with questions or comments

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Monday—Friday 6:30am to 4:30pm Pacific Time

